

NetVu New England - Regional Fall Conference



Sunday, October 23, 2016

	Salon AD Classroom 60 with Theatre in back	Marine Suite - Classroom 30	Salon BC - Classroom 64
12:00 to 2:00	Registration		
2:00 PM to 4:00 PM	Creating Your Customer Experience - Kelly Donahue-Piro		
4:00 pm to 6:00 pm	Meet & Greet Opportunity		

Monday, October 24, 2016

7:00 to 8:00	Breakfast		
8:00 to 9:00	Opening Session - NetVu Update with Kitty/What's New Vertafore- Brett Chenail		
9:30 to 10:00	Break - Visit Vendors	Break - Visit Vendors	Break - Visit Vendors
10:00 to 11:15	Setting up QuickNavs - Joyce Sigler	VSSO Admin (setup, add, remove, etc.) Colleen Willhight/Ben Lynds	End of Month, End of Year Best Practices - Lorraine Plezia
11:15 to 12:30	Platform Work Session - Joyce Sigler	Brad Ruben on all things Techie	Changing your Direct Bill Method - Lorraine Plezia
12:30 to 1:30	Lunch		
1:30 to 2:45	Platform Work Session - Joyce Sigler	Performance Optimization/Speed Testing - Colleen Willhight	My agency reports - Lorraine Plezia
2:45 to 3:15	Break - Visit Vendors	Break - Visit Vendors	Break - Visit Vendors
3:15 to 4:30	How the right property data supports the insurance market and avoids E&O issues - Jerry Fox	Workstation Fine Tuning - Colleen Willhight	Integrated Phone Systems - Joe Mari
6:00 to 8:00	Evening Dinner - Liberty Mutual (Peerless) Insurance		

*Schedule subject to change based on availability



Tuesday, October 25, 2016

7:00 - 8:00	Breakfast		
8:00 to 9:15	Client Portal - Brett Chenail/Ben Lynds	<p style="text-align: center;">Carrier Panel: What are Carriers doing for Agents in the Digital Age - Hosted by Agencyport - Caleen Alexanderson</p>	“Why Mobile Is Vital To Your Agency’s Future” - Matt Aaron
9:15 to 9:30	Break	Break	Break
9:30 to 10:45	CSR Tips & Tricks - Larry Hazen	Download Reports & Connections - Nellie Massoni/Joyce Sigler	Licensing - Joyce Sigler/Dane Sprecher
10:45 to 12:00	CSR Time Management	Bookroll Analytics & Renewal Analytics Nellie	<p style="text-align: center;">Trust Accounting: How does this affect your Payables and DB Receipts? Lorraine Plezia</p>